



# Quality Policy Statement

We at Britannia Oil firmly believe the primary mission of a quality system is to maintain a satisfied customer base by providing superior quality and service at a fair price. In order to maintain superiority in the quality of our products and services, we commit ourselves to the following:

The management system includes:

## > Key Measures

A commitment to continuous improvement of those key measures which translate into customer satisfaction.

## > Quality Standards

A commitment to maintain a high level of product quality standards which satisfy the customer's wants and needs through communication and mutual understanding.

## > Statistical Methods

A commitment to use professional and statistical methods to control, monitor and document the quality of products and services.

## > Employee Involvement

A commitment to provide all employees with the opportunity and responsibility to be involved and control the quality aspects of their jobs via continuous education, training and communication techniques.

## > Technical Excellence

A commitment to provide a technically competent and contemporary staff for supporting the development and production of high quality, cost effective products and services.

## > Value Added Service

A commitment to progressively pursue those services that provide customers with the ability to maintain a competitive posture in their industry.

### Chairman

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Britannia Oil is part of



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and



britannia logistics

